

The 10 Principles

1. Keep clear and detailed records
2. Never make assumptions
3. Always share information
4. Don't be afraid to challenge decisions
5. Consider convening a multi-agency meeting
6. Clear, concise and consistent communication
7. All need training to work with challenging and evasive parents
8. Support your staff
9. Safeguarding is everyone's responsibility
10. Keep listening to the voice of the child

